

LBC / Tender 108/2024

LAKSHMIBAI COLLEGE
(UNIVERSITY OF DELHI)

18.01.2021

Tender

Sealed tender are invited on e procurement portal for purchase of virtual mobile number (incoming and outgoing solution) for the college as per specifications given below:-

Sl No.	Rental Type	Particulars (Incoming and outgoing solution	Qty	RATE (inclusive all taxes ie GST)
1	One Time setup cost	Platform Development, Mobile App Integration, Support 24*7 and hosting and maintenance		
2.	Monthly Fixed rental	1 Virtual/DID Mobile Number For incoming calls	1	
		Dedicated channels for incoming and outgoing solution @ per User/Month 100% unlimited	5	
		1 Dedicated Caller Line Id for outgoing calls per CLI/ Month	1	
3	Call Charges	All incoming call charges		
		All outgoing call charges		
4	SMS charges	Missed call alert, Notification, Success call message		

Features:

Integration with existing college app., 128 bit security, multi-level IVR, default Reports & alerts, custom on-hold music.

Important Instructions:

- 1 An amount of Rs. 10,000/- (Rupees Ten Thousand Only) towards earnest money (EMD) in the form of Demand Draft in favor of Principal Lakshmibai College, payable at New Delhi must be deposited along with the tender. The Document without earnest money will be summarily rejected.
- 2 Copy of GSTIN (Attach Certified copy).
- 3 Minimum five years experience in the relevant area (attach certificates)
- 4 Minimum three certificates for satisfactory work from existing clients (attach certificates)
- 5 The vendor should have registered office in Delhi/NCR.
- 6 Bank Account No. and IFSC code of the Branch with address.
- 7 The vendors are required to give presentation of their offer before submission of the bids for which they can send a mail to the college so that different time slot to all the vendors for online google meeting may be sent to them through mail, failing which the tender will be rejected.
- 8 The tender super scribed as "Tender for purchase of virtual mobile number (incoming and outgoing solution) at Lakshmibai College, Ashok Vihar-III, New Delhi-110052" along with Name, Address and

contact details of the vendor must reach the College Office by 01/02 2021 by 1 pm and the tenders will be opened on 9th Feb 2021 at 3:00 P.M.

- 9 The tender received after the stipulated date and time will not be considered.
- 10 The rates must be inclusive of all taxes/Charges.
- 11 The amount must be mentioned in words and figures both.
- 12 Any dispute/litigation is subject to Delhi Jurisdiction.

- 13 The Principal, LB College reserves the right to accept or reject any or all the tenders without assigning any reason thereof.


Principal