



Frequently Asked Questions (FAQs)

OPEN BOOK EXAMINATION, JULY 2020,
DELHI UNIVERSITY

1. What tool/gadget do I need for appearing in OBE? From where can I give my OBE?

- ▶ A laptop/desktop or a smart phone with internet connection is required to sit for OBE. You can write your OBE from your home or any place comfortable for you.

2. How much internet data do I need in case I use my smart phone?

- ▶ 0.5 GB data in your smart phone is sufficient for downloading question paper and uploading answer sheets for one paper.

3. I do not have a 4G network connection, can 2G connection work?

- ▶ No, we would recommend you to have a 4G connection

4. Can I use my 2G phone for OBE?

- ▶ No. You can use your friend or family members smart phone or visit CSC or an internet café if possible, near to your location.

5. I cannot afford to pay for an internet café and no one in family/friends can give me a smart phone. How can I write my exam?

- ▶ In such a case, University has made arrangements for you to **write your examination at Common Service Centers(CSC)** present across the country. You can locate your nearest CSC at the link provided in **Important Links** Section of this Handbook.

6. What will I do if my internet access is lost/face technical problem while downloading my question paper?

- ▶ In case if you are facing any difficulty in downloading the question paper from the portal, please request the Department/College for the same on designated e-mail or phone number. Department/College shall send the question paper directly to your e-mail address, phone or WhatsApp.

7. Can I take a print out of the question paper?

- ▶ Yes.

8. Which paper will I use for writing answers? How many sheets can I use to write answers?

- ▶ A4 size, white sheets are to be used for writing answers. You can use as many sheets as you require. White sheets (A4 size) have to be arranged by the students themselves for writing the answers. Since answer sheets are to be uploaded on portal questionwise, **seperate sheets must be used to answer each question.**

9. Where do I write my personal details in the answer sheets?

- ▶ Please write the following on the first answer sheet. [Name, Program Name, Semester, Exam roll Number, Unique Paper Code, Paper title, Date of Examination, Your Signature).

10. Do I need to put my signature on every answer sheet?

- ▶ Yes, you must put your signature on top of every page you are using to write your answers.

11. What do I need to do after writing down the answers?

- ▶ Once you have finished writing the answers, take photo/scan all pages **question wise, save them as PDF** and upload the file (question wise) onto the portal.

12. What will I do if my internet access is lost/ face technical problem while submitting my answers?

- ▶ In case, if you are not able to upload the answer sheets on the portal, same can be send at the designated e-mail address of the Department/College during the time specified. However, this option may be exercised only in case of an emergency.

13. What will happen if I upload a wrong answer sheet by mistake?

- ▶ You can make corrections while uploading your answer sheets as long as you are logged in, with in the given 03 hours. Once you have submitted and logged out, no change in uploaded answer sheet/s will be possible.

14. What option I have if I face an emergency or I fell sick on my exam day?

- ▶ The University cares for those students who are not able to appear for the OBE remotely and thus will give such students one more chance to appear for the physical mode of examinations as and when the present situation improves. Physical mode of examination, in such case if required, shall be conducted after the publication of results of OBE. Fresh dates for filling in the examination forms for the left-out students of the final semester/term/year shall be notified probably by beginning of September, 2020.